

POLICIES AND GENERAL CONDITIONS

All condos are NO SMOKING units. You can smoke on the terrace but with use of ashtrays which must be cleaned and ranged after each use.

Pets are not allowed.

Advance payment and Security Deposit

Regardless of final payment method, a security deposit of 200€ is requested at the arrival. Tenant are responsible for all damages and for missing items. Damage and breakage caused by a tenant should be reported immediately. Renters assume liability for any damage to condos or contents. The carpets or linen severely stained will lead to charge of additional cleaning costs depending of the stains (oil, rust, blood, etc. ..). Each missing towel will be billed at 25 €

Cancellations

See Villa Rima conditions

Cleaning Fee

No cleaning fees are required at the time of booking. The cleaning fees are to be payed the day of arrival. Guests are expected to leave the condo in a fair condition and ranged as it was found to avoid additional charges for major cleaning and damage.

Daily Cleaning

There is no daily housekeeping service. For your convenience, you can use the washing machine of the appartments in reasonable limits . To have a daily cleaning , you can take the extra option (25€/day)

Check-In and Check-Out Times

Check-in time is 3:00 pm and check-out time is 11:00 am unless previous arrangements have been made. We make every attempt to accommodate guests promptly upon arrival, but due to scheduling and room cleaning, there may be a delay in gaining access to your room if arriving prior to 3:00 pm. We appreciate your understanding and thank you in advance.

Please be advised that you may leave your luggage before check in or after check-out in the main entrance of the Villa Rima. If your travel arrangements require a late departure there will be no possibility to acces the condo's after check out.

Noise Concerns

These condos are located in a residential building. We kindly ask you to be respectful of your neighbors in condos surrounding the one you rent. Quiet hours in the building are from 10:00 pm to 8:00 am. Late night parties and loud discussions, particulary on the terraces after 10:00 pm will not be tolerated.

Lost Keys

Any lost keys will be charged at a cost of 35€ per set

Lockout Charges

Please keep a key with you at all times to prevent accidental lockouts. In the unfortunate event you are locked out of the condo without keys, a minimum 50€ lockout

charge will be assessed for someone to come and let you in your property, regardless of circumstances.

Items Left In Units

Villa Rima cannot be held responsible for personal items left in rental units. However, we will make every prudent effort to return items to you, given prompt notification of loss. Please let us know what you forgot within 7 days of your departure if you wish your property returned. We'll ship to you and ask you to pay the cost of shipping.

Trash

It is the responsibility of each tenant to dispose of his or her garbage. Trash should be removed from the condo upon departure and left in the trash can downstairs. Glass bottles have to be left in the container in front of the pharmacy

Injury

Villa Rima will not be held responsible for accidents, thefts or vandalism that occurred on or because of rental property. Please control that your civil responsibility insurance controls this kind of damages.

Refund Policy

Refunds will not be given for late arrivals or early departures. If any event occurs and you choose to leave before the end of your reservation, no refund will be given.

Occupancy and Age Requirements

The maximum number of persons allowed in each property is stated in the property description and on your Rental Agreement & Confirmation. Children are counted. This represents the total number of people allowed to occupy the property inside or outside, day or night. Any extra person, without acceptance of the owner and payment of the extra charge, will not be accepted.

We are very serious about maintaining a family atmosphere for the quiet enjoyment of our guests. We do not rent to groups of teenagers with or without chaperones regardless of whether the chaperones are parents of one of the teenagers. We will rent to family groups, couples, and RESPONSIBLE ADULTS over the age of 25.